

TERMS OF USE LOUISLAWGROUP.COM



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TERMS OF USE AGREEMENT

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All users who are minors in the jurisdiction in which they reside (generally under the age of 18) are not permitted to register for **LouisLawGroup.com** or use the **LLG Services**.

YOU ACCEPT AND AGREE TO BE BOUND BY THIS AGREEMENT BY ACKNOWLEDGING SUCH ACCEPTANCE DURING THE REGISTRATION PROCESS (IF APPLICABLE) AND ALSO BY CONTINUING TO USE **LOUISLAWGROUP.COM**. IF YOU DO NOT AGREE TO ABIDE BY THIS AGREEMENT, OR TO MODIFICATIONS THAT **LLG** MAY MAKE TO THIS AGREEMENT IN THE FUTURE, DO NOT USE OR ACCESS OR CONTINUE TO USE OR ACCESS THE **LLG SERVICES** OR **LOUISLAWGROUP.COM**.

USER REPRESENTATIONS



Regarding Your Registration

By using the **LLG Services**, you represent and warrant that:

- A. all registration information you submit is truthful and accurate;
- B. you will maintain the accuracy of such information;
- C. you will keep your password confidential and will be responsible for all use of your password and account;
- D. you are not a minor in the jurisdiction in which you reside, or if a minor, you have received parental permission to use **LouisLawGroup.com**; and
- E. your use of the **LLG Services** does not violate any applicable law or regulation.

You also agree to: (a) provide true, accurate, current and complete information about yourself as prompted by **LouisLawGroup.com**'s registration form and (b) maintain and promptly update registration data to keep it true, accurate, current and complete. If you provide any information that is untrue, inaccurate, not current or incomplete, or **LLG** has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, **LLG** has the right to suspend or terminate your account and refuse any and all current or future use of **LouisLawGroup.com** (or any portion thereof).

We reserve the right to remove or reclaim or change a user name you select if we determine appropriate in our discretion, such as when the user name is obscene or otherwise objectionable or when a trademark owner complains about a username that does not closely relate to a user's actual name.

Regarding Content You Provide

LouisLawGroup.com may invite you to chat or participate in blogs, message boards, online forums and other functionality and may provide you with the opportunity to create, submit, post, display, transmit, perform, publish, distribute or broadcast content and materials to **LLG** and/or to or via **LouisLawGroup.com**, including, without limitation, text, writings, video, audio, photographs, graphics, comments, suggestions or personally identifiable information or other material (collectively "Contributions"). Any Contributions you transmit to **LLG** will be treated as non-confidential and non-proprietary. When you create or make available a Contribution, you thereby represent and warrant that:

- A. the creation, distribution, transmission, public display and performance, accessing, downloading and copying of your Contribution does not and will not infringe the proprietary rights, including but not limited to the copyright, patent, trademark, trade secret or moral rights of any third party;
- B. you are the creator and owner of or have the necessary licenses, rights, consents, releases and permissions to use and to authorize **LLG** and **LouisLawGroup.com** users to use your Contributions as necessary to exercise the licenses granted by you under this Agreement;
- C. you have the written consent, release, and/or permission of each and every identifiable individual person in the Contribution to use the name or likeness of each and every such identifiable individual person to enable inclusion and use of the Contribution in the manner contemplated by **LouisLawGroup.com**;
- D. your Contribution is not obscene, lewd, lascivious, filthy, violent, harassing or otherwise objectionable (as determined by **LLG**), libelous or slanderous, does not ridicule, mock, disparage, intimidate or abuse

anyone, does not advocate the violent overthrow of any government, does not incite, encourage or threaten physical harm against another, does not violate any applicable law, regulation, or rule, and does not violate the privacy or publicity rights of any third party;

E. your Contribution does not contain material that solicits personal information from anyone under 18 or exploit people under the age of 18 in a sexual or violent manner, and does not violate any federal or state law concerning child pornography or otherwise intended to protect the health or well-being of minors;

F. your Contribution does not include any offensive comments that are connected to race, national origin, gender, sexual preference or physical handicap;

G. your Contribution does not otherwise violate, or link to material that violates, any provision of this Agreement or any applicable law or regulation.

CONTRIBUTION LICENSE

By posting Contributions to any part of **LouisLawGroup.com**, or making them accessible to **LouisLawGroup.com** by linking your account to any of your social network accounts, you automatically grant, and you represent and warrant that you have the right to grant, to **LLG** an unrestricted, unconditional, unlimited, irrevocable, perpetual, non-exclusive, transferable, royalty-free, fully-paid, worldwide right and license to host, use, copy, reproduce, disclose, sell, resell, publish, broadcast, retitle, archive, store, cache, publicly perform, publicly display, reformat, translate, transmit, excerpt (in whole or in part) and distribute such Contributions (including, without limitation, your image and voice) for any purpose, commercial, advertising, or otherwise, to prepare derivative works of, or incorporate into other works, such Contributions, and to grant and authorize sublicenses of the foregoing. The use and distribution may occur in any media formats and through any media channels. Such use and distribution license will apply to any form, media, or technology now known or hereafter developed, and includes our use of your name, company name, and franchise name, as applicable, and any of the trademarks, service marks, trade names and logos, personal and commercial images you provide. **LLG** does not assert any ownership over your Contributions; rather, as between us and you, subject to the rights granted to us in this Agreement, you retain full ownership of all of your Contributions and any intellectual property rights or other proprietary rights associated with your Contributions.

LLG has the right, in our sole and absolute discretion, to (i) edit, redact or otherwise change any Contributions, (ii) re-categorize any Contributions to place them in more appropriate locations or (iii) pre-screen or delete any Contributions that are determined to be inappropriate or otherwise in violation of this Agreement.

By uploading your Contributions to **LouisLawGroup.com**, you hereby authorize **LLG** to grant to each end user a personal, limited, no-transferable, perpetual, non-exclusive, royalty-free, fully-paid license to access, download, print and otherwise use your Contributions for their internal purposes and not for distribution, transfer, sale or commercial exploitation of any kind.

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MOBILE APPLICATION LICENSE

Use License

If you are accessing the **LLG Services** via a mobile application, then **LLG** grants you a revocable, non-exclusive, non-transferable, limited right to install and use the application on wireless handsets owned and controlled by you, and to access and use the application on such devices strictly in accordance with the terms and conditions of this license. You shall use the application strictly in accordance with the terms of this license and shall not: (a) decompile, reverse engineer, disassemble, attempt to derive the source code of, or decrypt the application; (b) make any modification, adaptation, improvement, enhancement, translation or derivative work from the application; (c) violate any applicable laws, rules or regulations in connection with your access or use of the application; (d) remove, alter or obscure any proprietary notice (including any notice of copyright or trademark) of **LLG** or its affiliates, partners, suppliers or the licensors of the application; (e) use the application for any revenue generating endeavor, commercial enterprise, or other purpose for which it is not designed or intended; (f) make the application available over a network or other environment permitting access or use by multiple devices or users at the same time; (g) use the application for creating a product, service or software that is, directly or indirectly, competitive with or in any way a substitute for the application; (h) use the application to send automated queries to any website or to send any unsolicited commercial e-mail; or (i) use any proprietary information or interfaces of **LLG** or other intellectual property of **LLG** in the design, development, manufacture, licensing or distribution of any applications, accessories or devices for use with the application.

Terms Applicable to Apple and Android Devices

The following terms apply when you use a mobile application obtained from either the Apple Store or Google Play to access the **LLG Services**. You acknowledge that this Agreement is concluded between you and **LLG** only, and not with Apple Inc. or Google, Inc. (each an "App Distributor"), and **LLG**, not an App Distributor, is solely responsible for the **LLG** application and the content thereof. (1) **SCOPE OF LICENSE**: The license granted to you for the **LLG** application is limited to a non-transferable license to use the **LLG** application on a device that utilizes the Apple iOS or Android operating system, as applicable, and in accordance with the usage rules set forth in the applicable App Distributor terms of service. (2) **MAINTENANCE AND SUPPORT**: **LLG** is solely responsible for providing any maintenance and support services with respect to the **LLG** application, as specified in this Agreement, or as required under applicable law. You acknowledge that each App Distributor has no obligation whatsoever to furnish any maintenance and support services with respect to the **LLG** application. (3) **WARRANTY**: **LLG** is solely responsible for any product warranties, whether express or implied by law, to the extent not effectively disclaimed. In the event of any failure of the **LLG** application to conform to any applicable warranty, you may notify an App Distributor, and the App Distributor, in accordance with its terms and policies, may refund the purchase price, if any, paid for the **LLG** application, and to the maximum extent permitted by applicable law, an App Distributor will have no other warranty obligation whatsoever with respect to the **LLG** application, and any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty will be **LLG's** sole responsibility. (4) **PRODUCT CLAIMS**: You acknowledge that **LLG**, not an App Distributor, is responsible for addressing any claims of yours or any third party relating to the **LLG** application or your possession and/or use of the **LLG** application, including, but not limited to: (i) product liability claims; (ii) any claim that the **LLG** application fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation. (5) **INTELLECTUAL PROPERTY RIGHTS**: You acknowledge that, in the event of any third party claim that the **LLG** application or your possession and use of the **LLG** application infringes a third party's intellectual property rights, the App Distributor will not be responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim. (6) **LEGAL COMPLIANCE**: You represent and warrant that (i) you are not located in a country that is subject to a U.S. government embargo, or that has been designated by the U.S. government as a "terrorist supporting" country; and (ii) you are not listed on any U.S. government list of prohibited or restricted parties. (7) **THIRD PARTY TERMS OF AGREEMENT**: You must comply with applicable third party terms of agreement when using the **LLG** application, e.g., if you have a VoIP application, then you must not be in violation of their wireless data service agreement when using the **LLG** application. (8) **THIRD PARTY BENEFICIARY**: **LLG** and you acknowledge and agree that the App Distributors, and their subsidiaries, are third party beneficiaries of this Agreement, and that, upon your acceptance of the terms and conditions of this Agreement, each App Distributor will have the right (and will be deemed to have accepted the right) to enforce this Agreement against you as a third party beneficiary thereof.

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As part of the functionality of **LouisLawGroup.com**, you may link your account with online accounts you may have with third party service providers (each such account, a “Third Party Account”) by either: (i) providing your Third Party Account login information through **LouisLawGroup.com**; or (ii) allowing **LLG** to access your Third Party Account, as is permitted under the applicable terms and conditions that govern your use of each Third Party Account. You represent that you are entitled to disclose your Third Party Account login information to **LLG** and/or grant **LLG** access to your Third Party Account (including, but not limited to, for use for the purposes described herein), without breach by you of any of the terms and conditions that govern your use of the applicable Third Party Account and without obligating **LLG** to pay any fees or making **LLG** subject to any usage limitations imposed by such third party service providers. By granting **LLG** access to any Third Party Accounts, you understand that (i) **LLG** may access, make available and store (if applicable) any content that you have provided to and stored in your Third Party Account (the “Social Network Content”) so that it is available on and through **LouisLawGroup.com** via your account, including without limitation any friend lists, and (ii) **LLG** may submit and receive additional information to your Third Party Account to the extent you are notified when you link your account with the Third Party Account. Depending on the Third Party Accounts you choose and subject to the privacy settings that you have set in such Third Party Accounts, personally identifiable information that you post to your Third Party Accounts may be available on and through your account on **LouisLawGroup.com**. Please note that if a Third Party Account or associated service becomes unavailable or **LLG**’s access to such Third Party Account is terminated by the third party service provider, then Social Network Content may no longer be available on and through **LouisLawGroup.com**. You will have the ability to disable the connection between your account on **LouisLawGroup.com** and your Third Party Accounts at any time. PLEASE NOTE THAT YOUR RELATIONSHIP WITH THE THIRD PARTY SERVICE PROVIDERS ASSOCIATED WITH YOUR THIRD PARTY ACCOUNTS IS GOVERNED SOLELY BY YOUR AGREEMENT(S) WITH SUCH THIRD PARTY SERVICE PROVIDERS. **LLG** makes no effort to review any Social Network Content for any purpose, including but not limited to, for accuracy, legality or non-infringement, and **LLG** is not responsible for any Social Network Content. You acknowledge and agree that **LLG** may access your e-mail address book associated with a Third Party Account and your contacts list stored on your mobile device or tablet computer solely for the purposes of identifying and informing you of those contacts who have also registered to use **LouisLawGroup.com**. At your request made via email to our email address listed below, or through your account settings (if applicable), **LLG** will deactivate the connection between **LouisLawGroup.com** and your Third Party Account and delete any information stored on **LLG**’s servers that was obtained through such Third Party Account, except the username and profile picture that become associated with your account.

SUBMISSIONS

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- B. attempting to impersonate another user or person or using the username of another user
- C. criminal or tortious activity
- D. deciphering, decompiling, disassembling or reverse engineering any of the software comprising or in any way making up a part of **LouisLawGroup.com**
- E. deleting the copyright or other proprietary rights notice from any **LouisLawGroup.com** content
- F. engaging in any automated use of the system, such as using any data mining, robots or similar data gathering and extraction tools
- G. except as may be the result of standard search engine or Internet browser usage, using or launching, developing or distributing any automated system, including, without limitation, any spider, robot (or "bot"), cheat utility, scraper or offline reader that accesses **LouisLawGroup.com**, or using or launching any unauthorized script or other software
- H. harassing, annoying, intimidating or threatening any **LLG** employees or agents engaged in providing any portion of the **LLG Services** to you
- I. interfering with, disrupting, or creating an undue burden on **LouisLawGroup.com** or the networks or services connected to **LouisLawGroup.com**
- J. making any unauthorized use of the **LLG Services**, including collecting usernames and/or email addresses of users by electronic or other means for the purpose of sending unsolicited email, or creating user accounts by automated means or under false pretenses
- K. selling or otherwise transferring your profile
- L. systematic retrieval of data or other content from **LouisLawGroup.com** to create or compile, directly or indirectly, a collection, compilation, database or directory without written permission from **LLG**
- M. tricking, defrauding or misleading **LLG** and other users, especially in any attempt to learn sensitive account information such as passwords
- N. using any information obtained from **LouisLawGroup.com** in order to harass, abuse, or harm another person

- O. using the **LLG Services** as part of any effort to compete with **LLG** or to provide services as a service bureau
- P. using **LouisLawGroup.com** in a manner inconsistent with any and all applicable laws and regulations

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THIRD PARTY WEBSITES AND CONTENT

LouisLawGroup.com contains (or you may be sent through **LouisLawGroup.com** or the **LLG Services**) links to other websites ("**Third Party Websites**") as well as articles, photographs, text, graphics, pictures, designs, music, sound, video, information, applications, software and other content or items belonging to or originating from third parties (the "**Third Party Content**"). Such **Third Party Websites** and **Third Party Content** are not investigated, monitored or checked for accuracy, appropriateness, or completeness by us, and we are not responsible for any **Third Party Websites** accessed through **LouisLawGroup.com** or any **Third Party Content** posted on, available through or installed from **LouisLawGroup.com**, including the content, accuracy, offensiveness, opinions, reliability, privacy practices or other policies of or contained in the **Third Party Websites** or the **Third Party Content**. Inclusion of, linking to or permitting the use or installation of any **Third Party Website** or any **Third Party Content** does not imply approval or endorsement

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SITE MANAGEMENT

LLG reserves the right but does not have the obligation to:

- A. monitor **LouisLawGroup.com** for violations of this Agreement;
- B. take appropriate legal action against anyone who, in **LLG's** sole discretion, violates this Agreement, including without limitation, reporting such user to law enforcement authorities;
- C. in **LLG's** sole discretion and without limitation, refuse, restrict access to or availability of, or disable (to the extent technologically feasible) any user's contribution or any portion thereof that may violate this Agreement or any **LLG** policy;
- D. in **LLG's** sole discretion and without limitation, notice or liability to remove from **LouisLawGroup.com** or otherwise disable all files and content that are excessive in size or are in any way burdensome to **LLG's** systems;
- E. otherwise manage **LouisLawGroup.com** in a manner designed to protect the rights and property of **LLG** and others and to facilitate the proper functioning of **LouisLawGroup.com**.

PRIVACY POLICY

We care about the privacy of our users. Please review the **LLG** Privacy Policy. By using **LouisLawGroup.com** or **LLG Services**, you are consenting to have your personal data transferred to and processed in the United States. By using **LouisLawGroup.com** or the **LLG Services**, you are consenting to the terms of our Privacy Policy.

TERM AND TERMINATION

This Agreement shall remain in full force and effect while you use **LouisLawGroup.com** or are otherwise a user or member of **LouisLawGroup.com**, as applicable. You may terminate your use or participation at any time, for any reason, by following the instructions for terminating user accounts in your account settings, if available, or by contacting us using the contact information below.

WITHOUT LIMITING ANY OTHER PROVISION OF THIS AGREEMENT, **LLG** RESERVES THE RIGHT TO, IN **LLG'S** SOLE DISCRETION AND WITHOUT NOTICE OR LIABILITY, DENY ACCESS TO AND USE

OF **LOUISLAWGROUP.COM** AND THE **LLG SERVICES**, TO ANY PERSON FOR ANY REASON OR FOR NO REASON AT ALL, INCLUDING WITHOUT LIMITATION FOR BREACH OF ANY REPRESENTATION, WARRANTY OR COVENANT CONTAINED IN THIS AGREEMENT, OR OF ANY APPLICABLE LAW OR REGULATION, AND **LLG** MAY TERMINATE YOUR USE OR PARTICIPATION IN **LOUISLAWGROUP.COM** AND THE **LLG SERVICES**, DELETE YOUR PROFILE AND ANY CONTENT OR INFORMATION THAT YOU HAVE POSTED AT ANY TIME, WITHOUT WARNING, IN **LLG'S** SOLE DISCRETION.

In order to protect the integrity of **LouisLawGroup.com** and **LLG Services**, **LLG** reserves the right at any time in its sole discretion to block certain IP addresses from accessing **LouisLawGroup.com** and **LLG Services**.

Any provisions of this Agreement that, in order to fulfill the purposes of such provisions, need to survive the termination or expiration of this Agreement, shall be deemed to survive for as long as necessary to fulfill such purposes.

YOU UNDERSTAND THAT CERTAIN STATES ALLOW YOU TO CANCEL THIS AGREEMENT, WITHOUT ANY PENALTY OR OBLIGATION, AT ANY TIME PRIOR TO MIDNIGHT OF **LLG'S** THIRD BUSINESS DAY FOLLOWING THE DATE OF THIS AGREEMENT, EXCLUDING SUNDAYS AND HOLIDAYS. TO CANCEL, CALL A **LLG** CUSTOMER CARE REPRESENTATIVE DURING NORMAL BUSINESS HOURS USING THE CONTACT INFORMATION LISTING BELOW IN THIS AGREEMENT OR BY ACCESSING YOUR ACCOUNT SETTINGS. THIS SECTION APPLIES ONLY TO INDIVIDUALS RESIDING IN STATES WITH SUCH LAWS.

If **LLG** terminates or suspends your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, **LLG** reserves the right to take appropriate legal action, including without limitation pursuing civil, criminal, and injunctive redress.

MODIFICATIONS

To Agreement

LLG may modify this Agreement from time to time. Any and all changes to this Agreement will be posted on **LouisLawGroup.com** and revisions will be indicated by date. You agree to be bound to any changes to this Agreement when you use the **LLG Services** after any such modification becomes effective. **LLG** may also, in its discretion, choose to alert all users with whom it maintains email information of such modifications by means of an email to their most recently provided email address. It is therefore important that you regularly review this Agreement and keep your contact information current in your account settings to ensure you are informed of changes. You agree that you will periodically check **LouisLawGroup.com** for updates to this Agreement and you will read the messages we send you to inform you of any changes. Modifications to this Agreement shall be effective after posting.

To Services

LLG reserves the right at any time to modify or discontinue, temporarily or permanently, the **LLG Services** (or any part thereof) with or without notice. You agree that **LLG** shall not be liable to you or to any third party for any modification, suspension or discontinuance of the **LLG Services**.

DISPUTES

Between Users

If there is a dispute between users of **LouisLawGroup.com**, or between users and any third party, you understand and agree that **LLG** is under no obligation to become involved. In the event that you have a dispute with one or more other users, you hereby release **LLG**, its officers, employees, agents and successors in rights from claims, demands and damages (actual and consequential) of every kind or nature, known or unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way related to such disputes and/or the **LLG Services**.

With LLG

A. Governing Law; Jurisdiction. This Agreement and all aspects of **LouisLawGroup.com** and **LLG Services** shall be governed by and construed in accordance with the internal laws of the State of Florida, without regard to conflict of law provisions. With respect to any disputes or claims not subject to informal dispute resolution or arbitration (as set forth below), you agree not to commence or prosecute any action in connection therewith other than in the state and federal courts located in Broward County, State of Florida, and you hereby consent to, and waive all defenses of lack of personal jurisdiction and forum non conveniens with respect to, venue and jurisdiction in such state and federal courts. Application of the United Nations Convention on Contracts for the International Sale of Goods is excluded from this Agreement. Additionally, application of the Uniform Computer Information Transaction Act (UCITA) is excluded from this Agreement. In no event shall any claim, action or proceeding by you related in any way to **LouisLawGroup.com** or **LLG Services** be instituted more than two (2) years after the cause of action arose.

B. Informal Resolution. To expedite resolution and control the cost of any dispute, controversy or claim related to this Agreement ("Dispute"), you and **LLG** agree to first attempt to negotiate any Dispute (except those Disputes expressly provided below) informally for at least thirty (30) days before initiating any arbitration or court proceeding. Such informal negotiations commence upon written notice from one person to the other.

C. Binding Arbitration. If you and **LLG** are unable to resolve a Dispute through informal negotiations, either you or **LLG** may elect to have the Dispute (except those Disputes expressly excluded below) finally and exclusively resolved by binding arbitration. Any election to arbitrate by one party shall be final and binding on the other. YOU UNDERSTAND THAT ABSENT THIS PROVISION, YOU WOULD HAVE THE RIGHT TO SUE IN COURT AND HAVE A JURY TRIAL. The arbitration shall be commenced and conducted under the Commercial Arbitration Rules of the American Arbitration Association ("AAA") and, where appropriate, the AAA's Supplementary Procedures for Consumer Related Disputes ("AAA Consumer Rules"), both of which are available at the AAA website www.adr.org. The determination of

whether a Dispute is subject to arbitration shall be governed by the Federal Arbitration Act and determined by a court rather than an arbitrator. Your arbitration fees and your share of arbitrator compensation shall be governed by the AAA Consumer Rules and, where appropriate, limited by the AAA Consumer Rules. If such costs are determined by the arbitrator to be excessive, **LLG** will pay all arbitration fees and expenses. The arbitration may be conducted in person, through the submission of documents, by phone or online. The arbitrator will make a decision in writing, but need not provide a statement of reasons unless requested by a party. The arbitrator must follow applicable law, and any award may be challenged if the arbitrator fails to do so. Except where otherwise required by the applicable AAA rules or applicable law, the arbitration will take place in Broward County, State of Florida. Except as otherwise provided in this Agreement, you and **LLG** may litigate in court to compel arbitration, stay proceedings pending arbitration, or to confirm, modify, vacate or enter judgment on the award entered by the arbitrator.

D. Restrictions. You and **LLG** agree that any arbitration shall be limited to the Dispute between **LLG** and you individually. To the full extent permitted by law, (1) no arbitration shall be joined with any other; (2) there is no right or authority for any Dispute to be arbitrated on a class-action basis or to utilize class action procedures; and (3) there is no right or authority for any Dispute to be brought in a purported representative capacity on behalf of the general public or any other persons.

E. Exceptions to Informal Negotiations and Arbitration. You and **LLG** agree that the following Disputes are not subject to the above provisions concerning informal negotiations and binding arbitration: (1) any Disputes seeking to enforce or protect, or concerning the validity of any of your or **LLG**'s intellectual property rights; (2) any Dispute related to, or arising from, allegations of theft, piracy, invasion of privacy or unauthorized use; and (3) any claim for injunctive relief. If this Section is found to be illegal or unenforceable then neither you nor **LLG** will elect to arbitrate any Dispute falling within that portion of this Section found to be illegal or unenforceable and such Dispute shall be decided by a court of competent jurisdiction within the courts listed for jurisdiction above, and you and **LLG** agree to submit to the personal jurisdiction of that court.

CORRECTIONS

Occasionally there may be information on **LouisLawGroup.com** that contains typographical errors, inaccuracies or omissions that may relate to service descriptions, pricing, availability, and various other information. **LLG** reserves the right to correct any errors, inaccuracies or omissions and to change or update the information at any time, without prior notice.

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IN NO EVENT SHALL **LLG** OR ITS DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT, LOST REVENUE, LOSS OF DATA OR OTHER DAMAGES ARISING FROM YOUR USE OF **LOUISLAWGROUP.COM** OR **LLG SERVICES**, EVEN IF **LLG** HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, **LLG**'S LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF THE ACTION, WILL AT ALL TIMES BE LIMITED

TO THE AMOUNT PAID, IF ANY, BY YOU TO **LLG** FOR THE **LLG** SERVICES DURING THE PERIOD OF THREE (3) MONTHS PRIOR TO ANY CAUSE OF ACTION ARISING.

CERTAIN STATE LAWS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE DISCLAIMERS OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONAL RIGHTS.

IF YOU ARE A CALIFORNIA RESIDENT, YOU WAIVE CALIFORNIA CIVIL CODE SECTION 1542, WHICH SAYS: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH, IF KNOWN BY HIM MUST HAVE MATERIALLY AFFECTED HIS SETTLEMENT WITH THE DEBTOR."

INDEMNITY

You agree to defend, indemnify and hold **LLG**, its subsidiaries, and affiliates, and their respective officers, agents, partners and employees, harmless from and against, any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of your contributed content, use of the **LLG Services**, and/or arising from a breach of this Agreement and/or any breach of your representations and warranties set forth above. Notwithstanding the foregoing, **LLG** reserves the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify **LLG**, and you agree to cooperate, at your expense, with **LLG's** defense of such claims. **LLG** will use reasonable efforts to notify you of any such claim, action, or proceeding which is subject to this indemnification upon becoming aware of it.

NOTICES

Except as explicitly stated otherwise, any notices given to **LLG** shall be given by email to the address listed in the contact information below. Any notices given to you shall be given to the email address you provided during the registration process, or such other address as each party may specify. Notice shall be deemed to be given twenty-four (24) hours after the email is sent, unless the sending party is notified that the email address is invalid. We may also choose to send notices by regular mail.

USER DATA

LouisLawGroup.com will maintain certain data that you transfer to **LouisLawGroup.com** for the purpose of the performance of the **LLG Services**, as well as data relating to your use of the **LLG Services**. Although we perform regular routine backups of data, you are primarily responsible for all data that you have

transferred or that relates to any activity you have undertaken using the **LLG Services**. You agree that **LLG** shall have no liability to you for any loss or corruption of any such data, and you hereby waive any right of action against **LLG** arising from any such loss or corruption of such data.

ELECTRONIC CONTRACTING

Your use of the **LLG Services** includes the ability to enter into agreements and/or to make transactions electronically. YOU ACKNOWLEDGE THAT YOUR ELECTRONIC SUBMISSIONS CONSTITUTE YOUR AGREEMENT AND INTENT TO BE BOUND BY AND TO PAY FOR SUCH AGREEMENTS AND TRANSACTIONS. YOUR AGREEMENT AND INTENT TO BE BOUND BY ELECTRONIC SUBMISSIONS APPLIES TO ALL RECORDS RELATING TO ALL TRANSACTIONS YOU ENTER INTO RELATING TO THE **LLG SERVICES**, INCLUDING NOTICES OF CANCELLATION, POLICIES, CONTRACTS, AND APPLICATIONS. In order to access and retain your electronic records, you may be required to have certain hardware and software, which are your sole responsibility.

ELECTRONIC SIGNATURES

Users are allowed on **LouisLawGroup.com** to transmit and receive valid electronic signatures in the United States under the Electronic Signatures in Global and National Commerce Act (E-Sign Act) of 2000 and the Uniform Electronic Transactions Act (UETA) of 1999 as adopted by individual states. Users' signatures and identities are not authenticated on **LouisLawGroup.com**.

MISCELLANEOUS

This Agreement constitutes the entire agreement between you and **LLG** regarding the use of the **LLG Services**. The failure of **LLG** to exercise or enforce any right or provision of this Agreement shall not operate as a waiver of such right or provision. The section titles in this Agreement are for convenience only and have no legal or contractual effect. This Agreement operates to the fullest extent permissible by law. This Agreement and your account may not be assigned by you without our express written consent. **LLG** may assign any or all of its rights and obligations to others at any time. **LLG** shall not be responsible or liable for any loss, damage, delay or failure to act caused by any cause beyond **LLG**'s reasonable control. If any provision or part of a provision of this Agreement is unlawful, void or unenforceable, that provision or part of the provision is deemed severable from this Agreement and does not affect the validity and enforceability of any remaining provisions. There is no joint venture, partnership, employment or agency relationship created between you and **LLG** as a result of this Agreement or use of **LouisLawGroup.com** and **LLG Services**. Upon **LLG**'s request, you will furnish **LLG** any documentation, substantiation or releases necessary to verify your compliance with this Agreement. You agree that this Agreement will not be

construed against **LLG** by virtue of having drafted them. You hereby waive any and all defenses you may have based on the electronic form of this Agreement and the lack of signing by the parties hereto to execute this Agreement.

CONTACT US

In order to resolve a complaint regarding the **LLG Services** or to receive further information regarding use of the **LLG Services**, please contact **LLG** as set forth below or, if any complaint with us is not satisfactorily resolved, and you are a California resident, you can contact the Complaint Assistance Unit of the Division of Consumer Services of the Department of Consumer Affairs in writing at 400 "R" Street, Sacramento, California 95814 or by telephone at 1-916-445-1254.

Louis Law Group, PLLC

Attn: Management
7951 Riviera Blvd, Suite 101,
Miramar, Florida 33023

Email: Info@LouisLawGroup.com

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GENERAL INSTRUCTIONS

WHAT IS A TERMS OF USE AGREEMENT?

A Terms of Use Agreement is a written set of rules and regulations between two parties, the User and the Company, that the User must agree to follow in order to use the Company's website and services.

WHEN IS A TERMS OF USE AGREEMENT NEEDED?

While Terms and Conditions are not required by law, any website, especially e-commerce or social networking websites or applications and any website or internet service provider that stores a User's personal data, should consider having Terms and Conditions.

A written set of Terms and Conditions protects the Company and acts as an instruction manual for its website. It allows the Company to explain things related to its service or product, including, among other things:

- how purchases, payment, and returns are handled
- ownership and use of content and intellectual property
- how Users must conduct themselves, including any prohibited behavior
- limitations on liability and disclaimers
- the Company's privacy policy

WHO NEEDS A TERMS OF USE AGREEMENT?

Almost every website or application that provides a service or product has a Terms of Use Agreement.

Here are some examples of websites and apps that use a Terms of Use Agreement:

- **E-Commerce Company** - Ebay, Amazon, Target, Gap
- **Social Media Website or Application** - Facebook, Instagram, Twitter, Snapchat

- **Search Engine** - Google, Yahoo, Bing
- **Website or Application Providing a Service or Product** - YouTube, Apple, Uber
- **Gaming Website or Application** - Playstation, Pokemon Go, Candy Crush

WHAT SHOULD BE INCLUDED IN A TERMS OF USE?

A simple Terms of Service should generally have at least the following:

- Who is the Company providing the service or product
- What is the service or product provided by the Company
- Where is the Company's website
- When will the agreement terminate
- Why might the User not be granted access to the website
- How does the User agree to accept the Terms of Service

The Company can tailor the rules and regulations, or "terms of use", according to the service or product it provides and its specific needs. The Terms of Use Agreement can be posted on the Company's website either as a browsewrap agreement or a clickwrap agreement.

OTHER NAMES

As a reference, a Terms of Use Agreement is known by other names:

- Terms of Service Agreement
- Terms and Conditions
- User Agreement
- Statement of Rights and Responsibilities
- Disclaimer
- TOU
- ToS
- TOS
- TOC